

Brian S Hissom & Associates, PLLC
Professional Counseling & Psychological Services
321 7th Street NE
Hickory, NC 28601
(828) 485-2195

Thank you for choosing to schedule an appointment at **Brian S. Hissom & Associates, PLLC**. We look forward to meeting and working with you. To help your therapist to get to know your medical background on your first visit please bring a complete list of medications and the names and telephone numbers of all of your physicians.

Although you may have received information about our payment policies on the telephone, we thought it would be helpful to provide a brief overview. The fee for the initial consultation is \$130. Your insurance may or may not cover this service. If your insurance plan does not pay our office for your services or if you do not have insurance coverage you will be responsible for payment on the day of your appointment. Please bring your insurance card with you if you wish to use your health insurance. For your convenience we file claims with most insurance companies. If you need more information before your appointment about whether your insurance carrier reimburses our office please contact your insurance carrier. Our office staff will be happy to assist you with this.

Please remember, in most all cases, your insurance carrier has an agreement with you, not our office, to assist with payment of your healthcare costs. We strongly encourage you to contact your carrier directly concerning your “out-patient mental health” benefits. The phone number is usually on your insurance card.

If you plan to file insurance on your own, our office staff will be happy to provide a completed insurance form for you to file for your reimbursements. In that way, you will be able to file with your carrier and payment will be sent directly to you.

Please fill out the enclosed forms and bring to your first appointment. Please understand that over an hour of our time has been set aside for your initial session. If for any reason you are unable to keep an appointment, please call at least 24 hours in advance, so that time might be used by another client.

Please park beside or behind our building and enter our office from the street level. The door is next to the large oak tree beside the sidewalk. We look forward to seeing you.

Sincerely,

Brian S. Hissom & Associates, PLLC